

GUIDELINES TO BE FOLLOWED ON DETECTION OF SUSPECT/CONFIRMED COVID-19 CASE

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If a visitor shows symptoms consistent with COVID-19 infection, the following applies:

- The doctor with whom the hotel is collaborating is called to evaluate the incident.
- If the patient needs urgent hospitalization, he or she has a difficult clinical picture, transported to the appropriate medical institution as a suspected case of COVID-19. If it is not possible to manage the incident COVID19 with the existing healthcare infrastructure in this area, it is necessary to provide for the possibility of transporting the patient (ambulance, floating ambulance, air transport) to the nearest medical institution that can manage it.
- If the patient has a mild clinical picture, the doctor takes a sample for laboratory confirmation of COVID.
- If the incident is rated as possible case of COVID-19 by the attending physician, then the following actions are performed:
 - The hotel's healthcare officer IMMEDIATELY informs the NOPH by calling 210 5212054 or special four-digit number 1135 (24 hours) about a suspicious case and receiving instructions for action.
 - A patient with a mild clinical picture remains in his room until the results of laboratory tests are announced.
 - During the before mentioned waiting period, the entry of personnel into the patient room is excluded unless there are good reasons for this. If necessary, only one hotel employee can deal exclusively with this case.

- PPE - The doctor and hotel staff who enter the suspect's room in a subsequent confirmed case must use personal protective equipment (PPE) with high protection • masks, • glasses, • waterproof disposable gowns.
- The same applies to staff cleaning a room with a confirmed case of COVID-19.

Upon confirmation of COVID-19 disease, transportation is carried out to a special hotel for quarantine and, in the future, if hospitalization is required, to a medical institution dealing with patients with COVID-19.

If the case of COVID-19 is not confirmed, the treatment takes place at the hotel under the supervision of the attending physician.

- The patient is transported using PPE (simple surgical mask) and private transport.
- If the patient has an accompanying person who wants to be near him to care (for example, a spouse), he should be given a simple surgical mask and should be advised to wash his hands every time he comes into contact with the patient's secretions (for example, saliva) and certainly before touching face or eating or drinking.
- The contact details of the patient's relative should always be recorded in case consent is required for the operation when the patient cannot do it himself.
- Used protective equipment (simple disposable surgical mask, gloves) should be thrown into a bucket and never reused.
- After disposing of protective equipment, hands should be thoroughly washed with soap and water. It is emphasized that the use of gloves does not replace hand washing, which is a very important means of prevention.